

Please Note: In addition to this script, you'll find helpful info about helping displaced voters receive their ballots. See "Critical Info for Voters" section on the Resources Menu (training webpage).

TALKING WITH VOTERS WHO HAVE BEEN DISPLACED OR ARE OTHERWISE TRAUMATIZED BY FIRES

When calling voters who may have (or you know have) lost their home or are otherwise displaced and traumatized, think about how you would be feeling before making the call. Empathy is the watch word. Please familiarize yourself with the Displaced Voter Information so that you can easily discuss options to re-register and vote. Here are some ideas:

Prior to the beginning of the election GOTV, you may want to call voters in your turf to check on them. Here's an approach that may help you get started with the call:

- "Hi, I'm _____ your neighbor with the Jackson County Neighborhood Leader Program. Is this _____?"

- "May I ask how are you doing? There has been so much trauma in our community, I'd just like to know how you are." THEN LISTEN.

- Respond to what you hear as you would any other friend.

"I'm so sorry you are going through this"

"I'm happy to hear you are doing ok but do take care of yourself"

If information about disaster relief sources is needed, refer them to the Jackson County website and/or the Multi-Agency Resource Centers (MARC) currently open 7 days a week from 8 a.m. to 8 p.m.:

1. Medford – Central High School, 815 S. Oakdale Ave. 541.842.3669
2. Talent – Talent Elementary School, 307 Wagner Creek Rd. 541.535.1531
3. Phoenix – Phoenix Civic Center, 220 N. Main Street 541.535.1955

- "I have information on how you can receive your ballot from the Jackson County Elections Office. Have you seen it? Would you like me to get this information to you, or explain it?"

If they have a temporary address try to get it from them and any other updated information, such as an email address. During displacement people may be able to connect with their email or receive mail at a temporary address. You'll be able to use the temp address for a postcard, if necessary.

If you made the above call and had a conversation, when you call them on October 17 to ask them to vote, you could start the traditional script with:

- "Hi, I'm _____ your Neighborhood Leader. Is this _____? How have things been going since we last talked?"

Once you've established personal connection, then follow the regular script instructions for asking them to vote.